

Our policies



Eagle Product Terms

Eagle® is a practitioner-only range of nutritional supplements. All Eagle® products are designated practitioner-only and must be recommended and/or dispensed by a Qualified Healthcare Professional in Australia and New Zealand. To hold a valid account for the supply of Eagle® brand practitioner only products, you or your registered practice must comply with the following.

Qualification

- You or your practice must have 1 or more Qualified Healthcare Practitioners equivalent to a full-time position. The account may be opened under a business or trading name; however, the account must have a Qualified Healthcare Practitioner with their required government accredited association details attached to this account at all times.
- Qualified Healthcare Practitioner means a practitioner consistent with Section 42AA of the Therapeutic Goods Regulations 1990 or a member of one of the recognised associations as per Schedule 1 of the Regulations, including herbalist, homeopath, naturopath, nutritionist or qualified in a modality covered by the Australian Health Practitioners Regulation Agency. Qualified Healthcare Practitioners must have a current membership in a government accredited professional association.
- Practitioner must hold a current TGA Exemption Number if they are a Herbalist, Homeopath, Naturopath or Nutritionist.
- Students in their final year/s (including those in their third and fourth year of study), studying to be a Qualified Healthcare Practitioner, on presenting evidence of their education status, may purchase products for educational and/or personal use.
- Failure to comply with these Terms may result in immediate suspension of the account.

Display of Products Prohibited to the Public

- Products in retail-based environments (non-clinic) such as pharmacies or health food stores can be visible but must be inaccessible to the public.
- Products may be displayed within the clinic environment but should be inaccessible to the patient.

Consultation & Dispensing

- Products can only be dispensed after an appropriate consultation in a clinic or over the counter or shop floor environment, from a qualified Health Professional.